

# **Bartender**

## **Job Description**

**REPORTS TO:** Floor Manager on duty

**PRIMARY RESPONSIBILITY:** Ensure the guest's drinking and dining experience is positive and encourages a return-visit, while adhering to restaurant standards and safety guidelines.

As a bartender at Territory, you affect our guests' view of our establishment every time you serve them. In order to foster regular clientele, consistency in quality, presentation and service is essential. It is our goal to ensure that guests receive the same high level of service and satisfaction whether it is their first or fifth visit.

The right person will be passionate about beer, wine, spirits and cocktails as well as food and service and thoroughly enjoy creating excellent experiences for our customers. The ideal candidate will have a friendly, outgoing disposition and previous experience working as a Server in a bustling, fast-paced restaurant setting.

### **Responsibilities**

- Prepare alcohol or non-alcohol beverages for bar and restaurant patrons
- Interact with customers, take orders and serve snacks and drinks
- Assess customers' needs and preferences and make recommendations
- Mix ingredients to prepare cocktails
- Plan and present bar menu
- Check customers' identification and confirm it meets legal drinking age
- Restock and replenish bar inventory and supplies
- Stay guest focused and nurture an excellent guest experience
- Comply with all food and beverage regulations

### **Qualifications:**

- Previous bartending/serving experience required
- Excellent oral communication skills required
- Positive interpersonal skills required
- Must speak English fluently and be able to write in basic English
- Food Handlers Card Certification or other relevant training certificate
- Excellent knowledge of in mixing, garnishing and serving drinks
- POS literacy
- Ability to keep the bar organized, stocked and clean

### **Skills & Proficiencies:**

- Knowledge of Food Service Regulations
- Multi-tasking
- Lifting
- Verbal and Written Communication
- Flexibility
- Basic Math
- Customer Service
- Resolve Conflict
- Teamwork

- Persistence
- Energy Level
- Selling to Customers Needs
- Thoroughness
- Professionalism