**Tell us about your background and experience and how it relates to this position?**

**How would you describe the culture in the hotels you have managed? What have you done to create and sustain that culture?**

**Tell us about your experience working with or at restaurants/food and beverage? What have you enjoyed and what has been challenging?**

**From your perspective, how does the restaurant experience impact the hotel’s success? How would you maximize the benefits?**

**What outcome with a measurable result have you achieved that are you most proud of? What do you think made you successful?**

**What was the biggest failure you had in a recent role? How did you respond to the situation? What did you learn?**

**How would you describe your management style?**

**Whom have you promoted, and why? Do you have a process for mentoring and developing your employees?**

**How do you approach disciplining employees who have made serious mistakes or violated policy?**

**How do you approach hiring staff?**

**Tell us about your experience working with diverse staffs. Have you ever had to alter your work style or your approach to meet a diversity need?**

**What is your favorite technology, tool or resource, and why? How has it supported your goals as a manager?**

**Describe how you like to structure a typical day as a GM?**

**Why have you moved on, or why are you considering moving on from your most recent position?**

**Please review the following guest comment and write a response:**

I stayed here for 2 nights while on a business trip. The hotel is in a cool old building with a friendly staff and a cool restaurant. But the rooms are just okay for the price, the desk and chair were not comfortable as a workspace and I was disappointed there wasn’t a microwave in the room. In addition, the individual temperature controls in my room didn’t seem to work well. Ultimately, I shut off the heat to keep the room at a reasonable temperature. When I went to make coffee, the coffee mug appeared to be dirty.  
  
The restaurant had very good food, but the prices were high, and they seemed overwhelmed. I stood waiting for several minutes even though I could see tables were open.   
  
I would say that the place is good enough.......but didn’t wow me.